

1. DATE:

2. COUNTRY:

3. DISTRIBUTOR:

4. CUSTOMER:

5a. ADDRESS:

5b. EMAIL:

6. PRODUCT

6a. Model:

6b. Number of units:

6c. Damaged component(s)

6d. Serial number(s):

7. CHARACTERISTICS

7a. Worked before:

7b. System:    Fixed        Portable

7c. Setup:     Indoor        Outdoor

7d. External amplification:

7e. Internal amplification:

CLIP LED is on

Not turning on

Device works, but LEDs are off

Gain is in "+6" position

SIGNAL LED is blue

Other:

7f. TEOd8 Processor

Not turning on

Display stays in STANDBY

The program "IDEA DSP Control" does not recognise the processor

LEDs not responding

Other:

8. Describe detected malfunction(s):

9. Possible cause of malfunction(s):

*Please send photos of the issue if possible, it will be helpful. Thank you.*

10. Further comments: